



March 26, 2020

Thank you for your continued business as we manage through the ongoing and rapidly evolving coronavirus situation. Purina Animal Nutrition is working hard to ensure the on-going health of our employees and customers. **We continue to operate and produce our products while navigating the uncharted territory of this national emergency.**

We continue to monitor ingredient and packaging inventory levels to ensure adequate supply. We are taking proactive steps where necessary to balance increased demand against resources, manufacturing and shipping capabilities.

An internal working group has been established and is meeting daily to assess situational developments, implications on our business here and abroad and whether and how to institute additional reactive and proactive protocols. We are following guidance from the U.S. Centers for Disease Control and Prevention (CDC), the World Health Organization (WHO), local public health authorities and other regulatory agencies.

From a broader, company-wide standpoint, we are taking the following precautionary steps:

- Updating business continuity plans
- Monitoring ingredient and packaging inventory levels to ensure adequate supply
- Performing detailed daily cleaning and disinfecting
- Restricting driver contact to the maximum extent possible
- Barring all non-essential visitors' access to facilities
- Requiring all non-production employees work from home
- Restricting all meetings and non-essential travel
 - Note: If you do request an on-site visit, please coordinate with your sales representative to discuss meeting logistics.

While we are operating under standard procedures at the moment, we anticipate that could change quickly and are preparing for potential scenarios. We're operating in uncharted territory and we will continue to stay in touch with you.

We will continue to closely monitor the situation and the implications it might have on our ability to supply our customers. In the event a disruption occurs, we will reach out with additional information.

We are committed to doing everything within our control to work our way through this pandemic with your best interests in mind. As an industry, we will get through this together.

Please contact the Business Information Resource team at 651.375.2664 or contact FeedBusinessInfo@landolakes.com if further information or details are required.

Sincerely,

Purina Animal Nutrition